

## HELP DESK

### ENQUIRIES RELATED TO REGISTRATION AND ONLINE EXAM OF TERMINAL SEMESTER / FINAL YEAR OF DIPLOMA COURSES IN SEP 2020

<b>Sr. No.</b>	<b>Issue</b>	<b>Contact Person</b>
01	<ul style="list-style-type: none"><li>❖ Wrong mobile number entered by student</li><li>❖ Wrong R.No. entered by student</li><li>❖ Wrong Institute Name</li><li>❖ Wrong Branch</li></ul>	Sh. Sunil Singla  6283060887
02	<ul style="list-style-type: none"><li>❖ After Registration no message received on E-mail Id. (Activation link) OR on Mobile (Mobile verification password)</li><li>❖ Verification link sent to the student through email is not activated or working</li><li>❖ Wrong email ID entered by student</li></ul>	Sh. Harinder Pal Singh  8847263055
03	Registered Students not received user Id and Password pending for verification by Institute	Sh. Sudershan  9056692701
04	<ul style="list-style-type: none"><li>❖ Registration completed without capturing photos and received message "Already Registered" when students try to register again for uploading their photo</li><li>❖ Invalid Roll No.</li><li>❖ Any other issue not included above</li></ul>	Sh. S.K. Sangwan / Sh. Rakesh Kumar  01722584400  (9.00AM to 09.00PM)